

Distress Brief Intervention (DBI):
Working beyond front-line boundaries to build Connected;
Compassionate; Support for People Presenting in &
Compassionate Support























lifelin















Adults (16+) with an emotional pain for which they sought, or were referred for, help and which does not require (further) emergency service response.

### Frontline services

3<sup>rd</sup> sector



Person presents to 'Level 1' frontline

service in distress

#### **DBI Level 1**

Compassionate, caring response, empathic conversation & assessment with offer to immediately refer to Level 2 DBI service based in local community

Eligible, person declines referral

Eligible, person accepts referral Immediate referral to local DBI Level 2 service

#### **DBI Level 2**

Contact made <24hrs after referral, with offer of up to 14 consecutive days of compassionate, personcentred practical support, self-management planning, information, signposting

















## The Elements are Aligned



## None of Us are as Smart as All of Us





















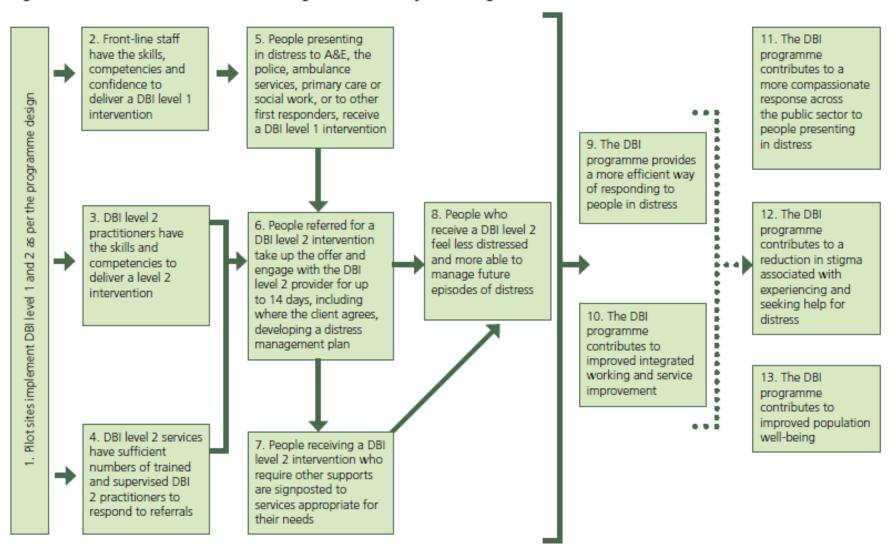






### **DBI: Evaluability**

Figure 1: Distress Brief Intervention Programme: Theory of Change\*



# DBI Level 1:

# DBI Level 2:













### **Observations & Experiences**

- Over 5,000 referrals
- All received a contact attempt within 24hrs of referral.
- 57% Female.
- 86% engaged in at least one supportive contact.
- 73% of referrals where from the five most deprived deciles.
- 21% self-reported being under the influence of alcohol/ substances at point of referral.
- Levels of distress reduced over all.
- Transforming cross-sectoral working.
- Highly valued by front lines services and people who receive support.
- High levels of compassion experience.
- Those receiving DBI, report feeling more able to manage both immediate and future distress.
- Reducing suicidal behaviour and in turn saving lives.

The Story Continues.....



# DBI Expansion: Building on Strong Foundations

Part 1: Extension to 16 & 17 year olds

Part 2: Scoping DBI for 15 years and younger

Part 3: DBI Associate Programme



### DBI: None of Us Are As Smart As All of Us





# **Stories From the Frontline**



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