Integration Collaboration Transformation



Newsletter 2, March 2019

Review of Integration

The review of progress with integration reported its findings in February 2019.

Over the previous six months HSCS has had a key role, as part of the leadership group (members include Scottish Government, COSLA, NHS and Local Authority CEs, third and independent sector), in examining where health and social care partnerships are making progress as well as the barriers to integration, which many may have faced.

We welcome the report findings. The report has aligned its proposals to Audit Scotland's recommendations published in November 2019. Importantly, the report acknowledged that there is evidence of good practice developing that we should be proud of; integration joint boards are operating as they should be and services are being planned and delivered differently to ensure better outcomes for people. The report outlines 25 proposals, centred around six key themes:

- Collaborative leadership and building relationships
- Integrated finances and financial planning
- Effective strategic planning for improvement
- Governance and accountability arrangements
- Ability and willingness to share information
- Meaningful and sustained engagement.



An implementation plan is being developed by Scottish Government with delivery overseen by the leadership group. Local areas are being encouraged to carry out a self-assessment, outlining where they currently are in relation to the proposals.

International Foundation for Integrated Care (IFIC Scotland)

A fruitful discussion was had with the foundation in February, which was established to connect integrated care in Scotland with the integrated care community across the world. We are already making international connections as word spreads of the significant progress Scotland is making in delivering integrated care.

Opportunities to be explored include regional study days and action research on the impact of integration. Watch this space!

HSCScotland Conference 2019 (4 December)

Planning is already underway for our second conference at Grand Central Hotel, Glasgow.

We've listened to the feedback from our 2018 delegates and hope this year's event will be even better. We look forward to celebrating all that integration has achieved for the people of Scotland with you!

If you have any suggestions you would like to feed into the planning group, please email Claire.Maclachlan@glasgow.gov.uk

Care home contingency planning

In February, staff from 20 health and social care partnerships joined forces with the Care Inspectorate for a joint learning event in Glasgow City Chambers.

The purpose of the day was to look at recent closures of care homes for older people where the Care Inspectorate has applied to the sheriff court for an emergency cancellation of the service's registration. This is not an action taken often or lightly given the impact on residents. Indeed, the legal 'test' when such action is taken reflects that the Care Inspectorate must be able to evidence an ongoing serious risk to life, health or wellbeing.

Over the last two years, there has been a number of emergency cancellations and three health and social care partnerships (Aberdeen City, Aberdeenshire and East Renfrewshire) delivered presentations in partnership with Care Inspectorate staff. They oulined their experiences and the innovative approaches taken. The format of the day allowed for an open and honest discussion – enabling shared learning on contingency planning for responding to such events. HSCS will be working with the Care Inspectorate as they embark on developing guidelines to support HSCPs in such situations.

Participants found the session informative and refreshing, so watch this space for future collaborative events!

Public health reform A Scotland where everybody thrives

Public Health Reform is an equal partnership between Scottish Government and COSLA to strengthen and refocus the public health effort in Scotland to improve the health and wellbeing of communities. The reform programme has involved the wider system of partners including public, third and community sectors working together to re-design the future public health landscape. This work includes agreeing public health priorities and establishing a new public health body - Public Health Scotland in December 2019.

Fundamental to the success of the reform programme will be the role of local partnerships as the catalyst for collaboration on Scotland's public health priorities and supporting a whole system approach to improving health and wellbeing for our most disadvantaged communities.

As part of this work, the Scottish Government will soon be launching a consultation on Public Health Scotland. This will seek views on the role of the new body, including working with and supporting local partnerships and communities.

inspectorate

As part of this consultation and to inform the design of the new public health body, an engagement session, with health and social care partnership representatives, took place on 7 March in Glasgow. The session was well attended and learning from integration was shared with Scottish Government.

Health and Social Care Scotland will continue to work closely with the public health reform team. We'll include more updates in forthcoming newsletters.

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An invitation from Denmark

"I was privileged to represent Health and Social Care Scotland at KL's (local government) Health Care Conference 2019, in Kolding, Denmark on 22 January.

Denmark is considering options for the integration of health and social care and the audience of 1100 health and care professionals was interested to understand and learn from our experience.

The societal challenges faced in Denmark are remarkably similar to our own. Similar populations, similar life expectancy, similar issues of increasing demand, public expectations and a need to rebalance care more to a community / preventative focus from a hospital dominant health system.

I was able to share our positive experience in integrating services from the perspective of the service user, our journey in respect of governance (professional, financial, performance and staff) and our challenge to see a real shift in resources both financial and professional expertise from hospitals to community.

In the near future we will have further engagement with colleagues from Denmark, and beyond, and as always, it will be beneficial to share learning."



Eddie Fraser, Chief Officer, East Ayrshire Health and Social Care Partnership

To find out more about partnerships, click here

Primary care - what's the future?

The Health and Sport Committee has agreed to run an inquiry looking at the future of primary care in Scotland. The Committee want to hear your views on this key question:



What does primary care look like for the next generation?

Part One: March-June 2019

This part of the inquiry will focus on gathering views and experiences, mostly from the public and especially people who use primary care services across Scotland.

What do you think primary care should look like to best serve the needs of people across Scotland, how it can be accessible for all and how the reality of cost impact can be managed.

The deadline is 30 April 2019.

How to have a say?

Tell us what you think of current services and how they can be improved and sustained in the future by filling in this survey: https://www.smartsurvey.co.uk/s/parliamentscotprimary-nhs-care-survey/

If you need the survey in another format, please contact David Cullum, Clerk, Health and Sport Committee on 0131 348 5210/ HealthandSport@parliament.scot

Coming up in the next few months

- Our Chief Officer **Annual General Meeting** will take place on 12 April; an update will be published online after the AGM.
- There will be a reflective session with **Mental Welfare Commission** (26 April 2019) on the work of MWC and how it can better assist IJBs in strategic planning of their services for people with mental ill-health, mental disorder, learning disability and dementia.
- The **Strategic Commissioning and Improvement Network** meets on 29 April and will include a workshop on IJB annual performance reports to improve consistency in reporting.
- HSCS will be represented by Louise Long (Chief Officer, Inverclyde HSCP) at the **Integrated Care Conference** (April) in Sydney. Louise will deliver an overview of the Scottish approach to integration of health and social care services.
- The **IJB Chair and Vice Chair Group** is holding a development day in May where they will be joined by the Cabinet Secretary, Director General for Health and Social Care and COSLA.
- Keep an eye on IJB papers from across the country as budgets are currently being set for the next 12 months. Here's the link to Partnership content/links on www.HSCScotland.scot

www.HSCScotland.scot has integration information and links to 31 health and social care partnerships across Scotland. And we're on Twitter **@HSCScotland** Please let us know what you think or if you have items you'd like considered for the next newletter – drop us an <u>email</u>.

SPOTLIGHT ON ... regular blogs from health and social care partnership staff and integration authorities as well as invited guests:

December 18 Housing first by David Williams

February 19 Collaborative working for immediate care (CWIC) by Peter Murray

March 19 Flying kites ... in supermarkets by Vivienne Davidson

April 19 The ripples that reach: conversations to enable change by Alison Taylor

HEALTH AND SOCIAL CARE SCOTLAND is a network of health and social care leaders. We represent the 31 Health and Social Partnerships in Scotland – Chief Officers, Integration Authority Chairs and Vice Chairs, Chief Finance Officers and strategic planning managers of health and social care services.

OUR SHARED VISION is a Scotland where health and social care services are delivered in a sustainable and integrated way and people receive the treatment, care and support they need at the right time and in the right setting, with a focus on community based and preventative approaches.

OUR AIMS

- We will support the planning of integrated health and social care services in our communities, to be delivered in a radically reformed way to achieve Scotland's health and wellbeing outcomes.
- We will champion the voices of people who use our services, our staff and our communities.
- We will promote the interests of people in need of health and social care services by working together to shape and influence policy, practice and legislation.
- We will work collaboratively with partners from across our communities and care sectors to help deliver sustainable health and social care services in Scotland.
- We will support the development of capable and confident system leaders to work strategically across the health and social care sector.